



The 4JET Group develops and markets laser systems worldwide for processing and marking technical surfaces and for processing high technical glass and solar cells.

In the last ten years, 4JET has developed from a start-up to a medium-sized company that delivers innovative system solutions and services to a global Blue Chip-rated customer base in display, semiconductor and renewable energy industries. We are growing in all business areas and are therefore looking to strengthen our team of technical and commercial specialists. We are currently looking for an

Industrial Laser Field Service Engineer for primarily a semiconductor customer location in Ohio

Tasks

- Travel to customer sites (average about 70% travel)
- Help transition new laser processes and/or systems to customer production sites: troubleshoot, diagnose and repair
- Conduct trainings on preventive maintenance, safety regulations, and operation of machines
- Provide general customer service on the phone (on-call emergency service) and in person
- Administrative tasks e.g. maintaining records of service calls, trainings, and expenses

Requirements

- Ability, read passport, and willingness for national and international travels for extended periods of time is crucial!
- Minimum 5 years of experience with industrial laser and/or high precision systems service/commissioning
- Bachelor's Degree in an Engineering or Physics Discipline. Electrical and Controls Engineering preferred
- Journeyman or Master Electrician certification a plus
- Prior hands-on experience building, testing and troubleshooting laser test and alignment stations a plus
- Strong analytical, fault isolation and problem solving skills. Proven ability to provide innovative solutions to reach desired outcomes
- Experience with networked PLC and PC based computer systems
- Demonstrated ability to achieve results independently or working with others
- Excellent interpersonal and communication skills
- Ability to excel in a cross-organizational, cross-culture, global team environment
- Set a high standard of ethics, professionalism and competency
- Knowledge of English language (written and verbal), German language skills are a plus

Benefits

- Competitive salary, bonus
- Paid vacation
- Health insurance
- 401K retirement plan
- Exciting career in a stable growing industry

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by associates assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.