



**The 4JET Group develops and markets laser systems worldwide for processing and marking technical surfaces, and for processing high technical glass and solar cells. We are growing regardless of the current pandemic, and we are looking for Junior Field Service Technicians who want to start their career with us.**

Junior Field Service Technicians perform different types of support at the customer locations, such as troubleshooting, setup, and installation of laser systems. This is an exciting opportunity, which allows you work in a team environment as well as an individual contributor. As this is an entry-level position, 4JET offers an intensive training program in the US and Germany. This training will give you the skillset to become a laser system expert. If you want to become a skilled technician who works on exciting, technical projects, this position is what you are looking for! Work with us! Grow with us! Recent graduates, former military personnel and career changers apply!

## Junior Industrial Field Service Technician

### Tasks

- Travel to customer sites (average about 60% National and 20% International travel)
- Troubleshoot, diagnose, and repair units in the field
- Installation and setup of new machines
- Conduct trainings on preventive maintenance, safety regulations, and operation of machines
- Provide general customer service on the phone (on-call emergency service) and in person
- Administrative tasks e.g. maintaining records of service calls, trainings, and expenses

### Requirements

- Laser process or systems knowledge is beneficial, but not a must
- Strong analytical, fault isolation and problem-solving skills
- Computer and PLC experience preferred
- Strong interpersonal and customer service skills
- Set a high standard of ethics, professionalism, and competency
- Knowledge of the English language (written and verbal), German language skills are a plus
- Must be willing to travel to Germany for training (average about 2 months)

### Benefits

- Competitive salary + travel bonus
- Time off as compensation for overtime
- Company laptop + smart phone
- Company credit card for company travel expenses
- Paid vacations: starting with 10 days paid time off + 5 days sick leave a year (after 6-month probation period)
- Health insurance co-pay
- High-level training to become a laser expert
- Independent work and exciting career in a stable growing industry

### Disclaimer

The above statements are intended to describe the general nature and level of work being performed by associates assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

Send your application to: [atlanta@4jet.de](mailto:atlanta@4jet.de)

Please indicate your possible starting date as well as your salary expectations.

Further information: [www.4jet.de/en](http://www.4jet.de/en)

All qualified applicants will receive consideration for employment without regard to the individual's race, color, sex, national origin, religion, age, disability, genetic information, status as a military veteran or any other characteristic protected by applicable law.